Mr. Greg Norman Creative Asset Management P O Box 442 Gainsville, VA 20156

Dear Greg:

Now that our real estate transaction has been completed in Alexandria, I wanted to write and tell you that the process went very smoothly, and it was a pleasure working with you from start to finish. Everything that you said you would do came true.

Greg, your professionalism was outstanding and I would certainly not hesitate to recommend your services to anyone else. Please feel free to use me as a reference.

Sincerely,

Jack Gordy

Selbyville, DE 19975